Denver Community Credit Union
iPhone Mobile App User Guide

Table of Contents

Overview

Welcome to the new **iPhone Application** for financial institutions. This guide is intended to assist users with the usage of the new application.

To download the application directly from the **iTunes App Store,** users can do so directly from the phone (via the button for **App Store**), or via the **iTunes** option to add applications directly from the computer.

To download the application directly to the phone from the **App Store**, go to the button on your **iPhone** labeled **App Store**.

From there, you will select to search for **Denver Community Credit Union.**

Downloading the Application

Additionally, you may also down the application directly from within **iTunes** by searching for the application by **Denver Community Credit Union.**

REMEMBER: If you download the application on your computer, you will need to synch your iPhone with the computer to add the application to your phone.
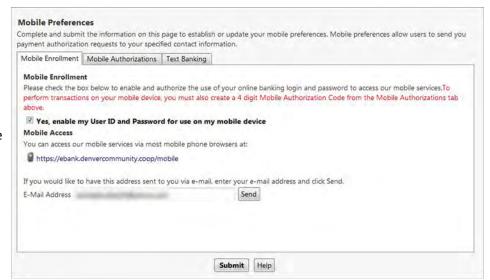
The last step to take before you begin using the application is to make sure you are registered for **Mobile Usage** from within **Online Banking**.

To register your user ID and password for use on the new **iPhone Application** complete these steps:
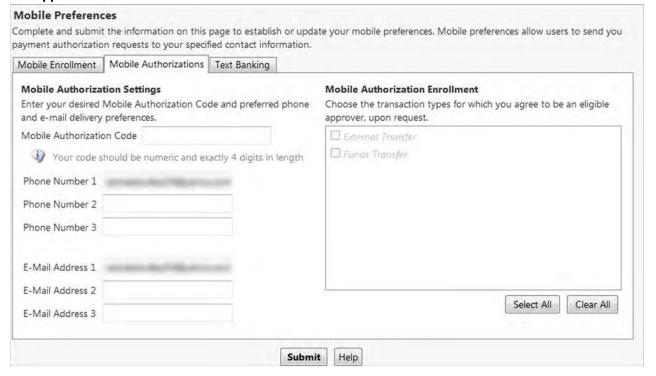
1) You will need to login to online banking.
2) Select the **Preferences** option for **Mobile**.
3) You will need to select the box to enable your user ID and password.

You are now ready to use the **iPhone Application.**

Enrolling in Mobile Banking Online

Mobile Preferences

Complete and submit the information on this page to establish or update your mobile preferences. Mobile preferences allow users to send you payment authorization requests to your specified contact information.

| Mobile Enrollment | Mobile Authorizations | Text Banking |

Mobile Enrollment

Please check the box below to enable and authorize the use of your online banking login and password to access our mobile services. To perform transactions on your mobile device, you must also create a 4 digit Mobile Authorization Code from the Mobile Authorizations tab above.

☑ **Yes, enable my User ID and Password for use on my mobile device**

Mobile Access

You can access our mobile services via most mobile phone browsers at:

https://ebank.denvercommunity.coop/mobile

If you would like to have this address sent to you via e-mail, enter your e-mail address and click Send.

E-Mail Address ▭ [Send]

[Submit] [Help]

Mobile Preferences

Complete and submit the information on this page to establish or update your mobile preferences. Mobile preferences allow users to send you payment authorization requests to your specified contact information.

| Mobile Enrollment | Mobile Authorizations | Text Banking |

Mobile Authorization Settings

Enter your desired Mobile Authorization Code and preferred phone and e-mail delivery preferences.

Mobile Authorization Code ▭

ⓘ Your code should be numeric and exactly 4 digits in length

Phone Number 1 ▭

Phone Number 2 ▭

Phone Number 3 ▭

E-Mail Address 1 ▭

E-Mail Address 2 ▭

E-Mail Address 3 ▭

Mobile Authorization Enrollment

Choose the transaction types for which you agree to be an eligible approver, upon request.

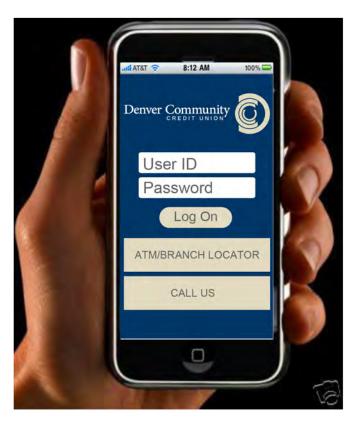☐ External Transfer

☐ Funds Transfer

[Select All] [Clear All]

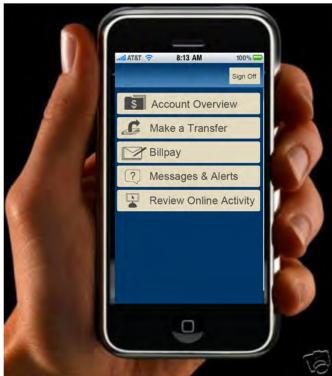[Submit] [Help]

Using the Application

Once you have downloaded the application and have enabled your login for **Mobile Usage**, you are now ready to login.

To login to the system, simply enter your credentials as shown and select the **Logon** button.
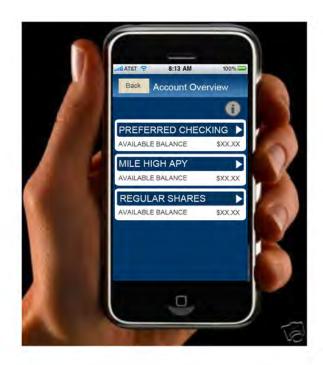

Once you have logged in, the first screen will be the **Account Overview** page.

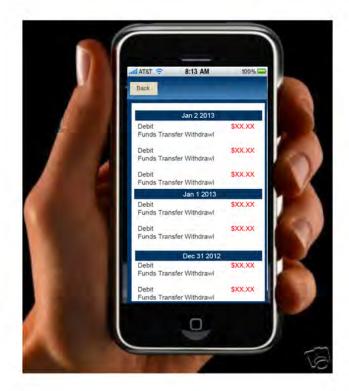On this page, you can see all of your accounts as well as the balances associated with the accounts. You can see more details by selecting any of the accounts listed.

5

Account Overview

The **Account Overview** will display all of your accounts with their available balances. By selecting a specific account, you can see further transaction details.

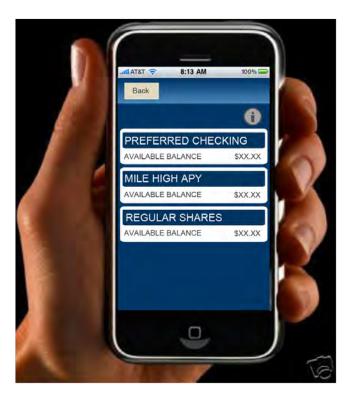When you have selected a specific account, additional data points will be displayed.

Secure Messages to and from your financial institution are consistent between the **Mobile Application**, **iPhone Application**, and the **Online Application.**
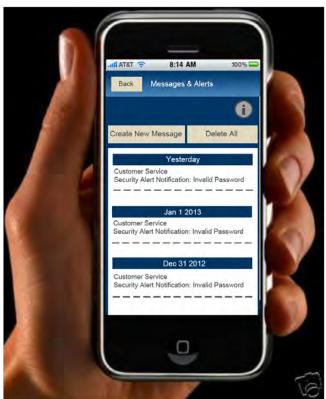
This means if you elect to send a message while working within the **Online Application,** you can always use your **Mobile/iPhone** device to read the reply. Our **Secure Messaging** is integrated so what you read/send in one **Channel** is always available in the other **Channel**.

To read a **Secure Message**, simply select the **Message Icon** from within the application. This will bring you to the messages portion of the application.

From here, you simply select a message to read it, or if you would like to send a message to the financial institution select the **New** option in the upper right hand corner of the application.

Secure Messages

Making a Transfer

To transfer funds from one account to an-other, select **Make a Transfer** from the main menu.

Once on the **Make a Transfer** page, select the account you are moving funds from by using the drop down menu under **From Account**.

Then, select the account you are transfering funds to by using the drop down menu under **To Account**.

Be sure the date is correct.

Enter the amount you would like transfered in dollars and cents in the **Amount** field.

Click **Submit.**